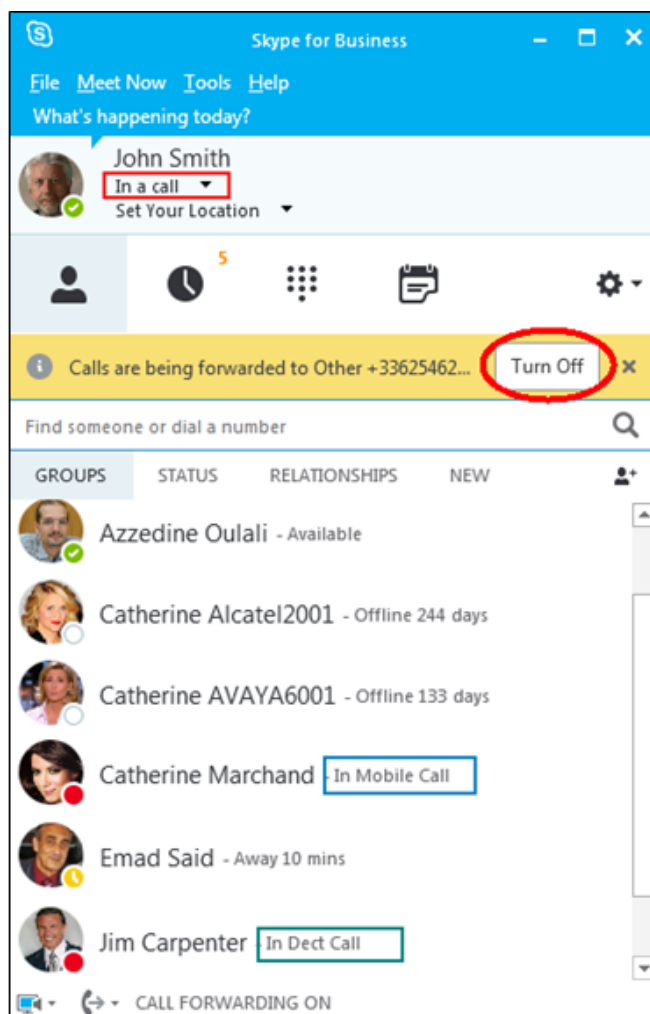# Smart Presence Gateway

Corebridge Smart Presence Gateway displays in real time the phone status of your contacts in Microsoft Skype for Business desktop client application regardless of the types of phone sets. It also allows the Skype users to control their call forwarding from both Skype desktop client applications and phone devices.

Features Highlights …

- Allow telephony presence awareness in Microsoft skype for business client application regardless of the telephony infrastructure and the types of phone sets: Deskphone, DECT, Headset or Smartphone.

- The "**in a cal**l" message is displayed based on the language of the Skype client application installed on users' desktops and it could be personalized for each phone type and for each language.

- Display the users' phone statuses regardless of whether they are logged in or not to Microsoft Skype for Business client applications.

- Phone states are displayed regardless of the type of the Skype client application license (Standard CALs, Enterprise Voice, peer-to-peer VoIP).

- Bi-directional phone forwarding detection: Enable Skype users to control the *call forwarding* from both Skype client application and phone device.

- Thanks to the Corebridge "CATSWrapper" APIs layer, the gateway can act as a "*Presence Communicator*" to deliver the Skype for Business presence states, including telephony status, to 3rd party applications; avoiding the need to make appropriate acknowledgements of Microsoft UCMA technology.
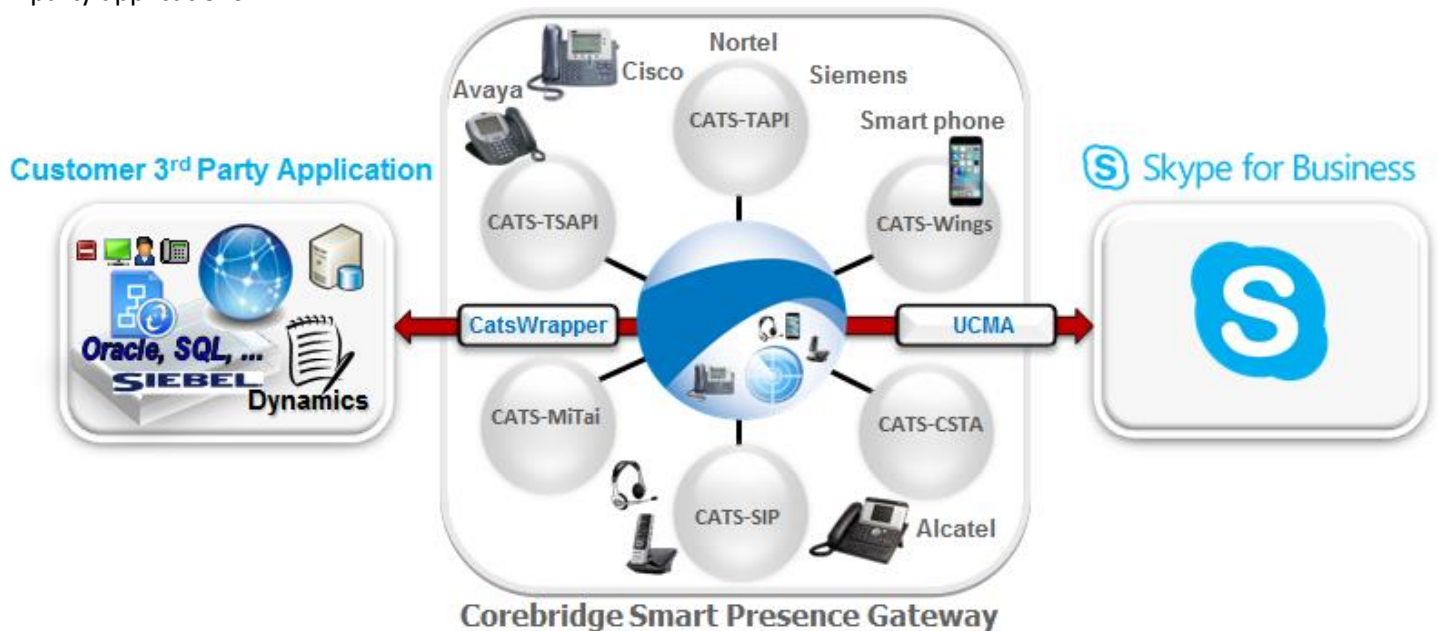
Allow telephony presence awareness in Microsoft Skype for Business processes across disparate telephony infrastructures.

No client installation is required on user desktop

Support most of corporate PBXs such as Cisco, Alcatel, Avaya, 3Com, Ericsson, NEC, Siemens, Panasonic, Mitel, Philips, Samsung…

Main Benefits

- **Leverage Microsoft Skype Server** for telephony presence integration without having to upgrade the company PBX.
- **Telephony independent**: allow telephony presence awareness in Microsoft Skype for Business processes across disparate telephony infrastructures.
- **Multi-device solution:** display multi-device phone states in the Skype for Business client applications regardless of the types of phone sets: Deskphone, DECT, mobile, softphone …
- **Presence integration solution**: Rapid software development solution for integrating Microsoft Skype presence statuses, including telephony statues with 3rd party applications.

- **Cost-Effective & return on investment:** Avoid unnecessary expense improving the ROI without any infrastructure upgrades.
- **Scalable**: Provide a scalable smooth solution to meet the needs of your company's size whether small, medium or large organization. The Smart presence gateway unique, distributable architecture enables multi-site organizations and different telephony environments to be integrated with Microsoft Skype for Business.
- **Ease of Deployment**: Centralized administration, No configuration is required on Skype Server or on users' Desktops.

Integrate the Skype for Business presence statuses and telephony states, to 3rd party applications; avoiding the need to make appropriate acknowledgements of Microsoft UCMA technology and PBX interfaces.

Display the users' phone status regardless of whether they are logged in or not to Microsoft Skype for Business client applications.

Phone states are displayed regardless of the type of the Skype client application license (standard CALs, Enterprise Voice or peer-to-peer VoIP).