Corebridge
STAR Gateway

Telephony gateway for Skype for Business

The STAR gateway is a native Skype Enterprise Voice solution which leverages Microsoft Skype for Business call control capabilities without the need to upgrade or to replace PBXs.
With the STAR gateway, users can drive their desk phones from the Skype for Business client applications.

Business opportunity

Unified Communications (UC) solutions offer various methods to integrate communications functions directly with business applications which significantly improve the ability of individuals, groups and companies to interact and perform.
It is a common misconception that customers have to upgrade or replace their telephone systems (PBX) and other infrastructure in order to realize the benefits of UC.

The STAR gateway enables Microsoft Skype for Business Servers to control PBX, whether traditional or Voice over IP. The STAR gateway solution can help with cost avoidance because it delivers on the promise of UC by improving performance without expensive infrastructure upgrades.
With the STAR gateway, the following functions are enabled from Microsoft Skype for Business client application using PBX desk phone:

- Make calls to external or internal number ,
- Answer incoming calls from external and internal numbers,
- Hang-up,
- Hold, un-hold,
- Blind transfer, Attended transfer,
- Call divert to external or internal numbers,
- Call decline (call reject),
- Call forwarding (bi-directional call forwarding detection),
- DTMF control,
- Support of Shared lines, Manager-Assistant, extension mobility and DECT features.

No client installation is required on user desktop.
No need to create a SIP trunk between your PBX and Skype for Business server.
Does not require Microsoft Remote Call Control mode.

Call Control enablement

Any telephone numbers in Microsoft unified communications-enabled applications may be clicked to call. These include Microsoft applications such as Outlook, Word, Dynamics and a growing list of third-party software solutions. With the STAR gateway, your desk phone is fully controlled from the Skype (SFB) client applications.
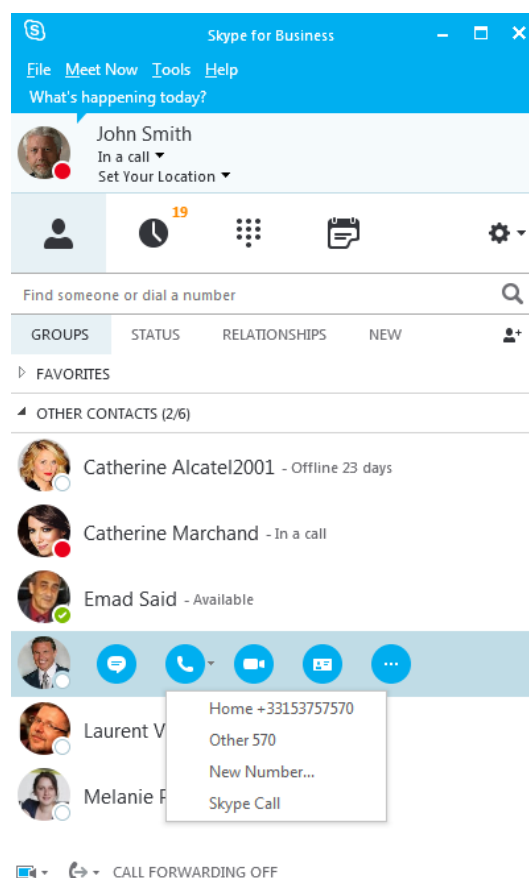
Presence awareness

Desk phones telephony states are displayed in Microsoft Lync and Skype for Business client applications. Team's members can instantly detect whether their colleagues are busy on calls, enabling them to make better communications decisions.

Benefits

Native Skype Enterprise Voice solution

Telephony-independent

As it integrates the PBXs of a wide variety of manufacturers, with Skype for Business, there is no requirement for an expensive vendor-specific gateway. The cost benefits to organizations with a variety of PBX systems across multiple sites are obvious.

Cost-effective

A pure software solution, the STAR gateway works without any need for PBX upgrades or replacements.

Return on Investment

The longevity of the PBX can be increased and its functionality is enriched therefore maximizing its ROI by avoiding the cost of ripping and replacing or upgrading.

Ease of deployment

No installation or configuration is required on users' desktops.
No PBX downtime during deployment.
No telephony service interruption.

Business-efficient

Click-to-call increases the accuracy of dialing and reduces the time needed to find and dial numbers.

Presence awareness

Desk phones states are displayed in Microsoft Lync and Skype for Business client applications. This enables users to make better communications decisions.

Extensible

The STAR gateway provides a single solution for multiple and disparate PBXs with fast and easy integration of new PBXs (e.g. Following mergers or acquisitions)

The STAR gateway uses industry-standard Telephony interfaces to control PBXs.
It supports most corporate PBXs such as Cisco, Nortel, Avaya, Aastra, 3Com, Ericsson, Alcatel, NEC, Siemens, Panasonic, Mitel, IPC, Etrali, Philips, Samsung…

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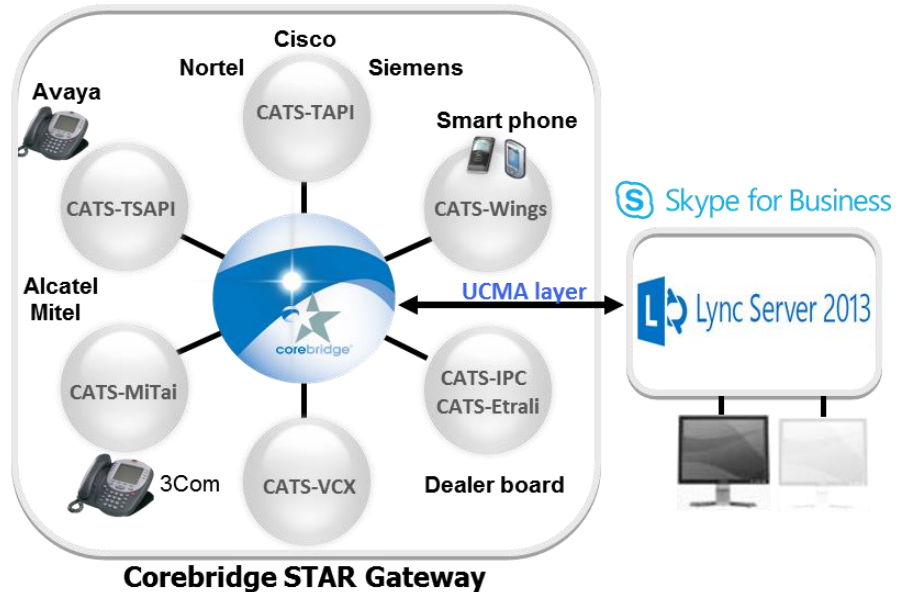
Implement Microsoft unified communications workflows and processes consistently across disparate telephony infrastructure

Integrated
Communications